

#### **ENVIRONMENTAL PERFORMANCE**

Energy consumption within the organization (by type)[GJ]

302-1

Stationary energy consumption (offices and warehouses)	2024	2023	2022	2021	2020
Electricity	286,656	269,326	284,498	289,653	265,076
Natural gas	155,756	159,391	207,382	252,788	186,080
Heat*	15,797	17,264	21,015	21,781	19,562
Burning oil	3,236	3,617	3,187	4,976	5,655
Propane	1,652	2,152	1,878	2,121	3,723
Diesel	3,361	1,807	2,242	1,771	1,392
LPG	15	3,365	3,527	198	87
Petrol	202	823	147	-	-
Electricity (PV)	6,090	5,020	2,019	-	-
TOTAL	472,765	462,765	525,895	573,288	481,575

Transportation fuels		2024	2023	2022	2021	2020
Own truck fleet		767,589	805,029	732,748	742,617	709,555
Diesel		740,681	788,810	721,187	723,889	684,492
Biodiesel HV0100		22,005	2,725	-	-	-
LNG		3,835	12,741	11,535	18,728	25,063
Electricity		1,068	753	24	-	-
Passenger fleet		73,073	73,617	60,377	54,728	51,765
Diesel		51,566	55,730	49,699	46,264	45,733
LPG		269	369	252	596	620
Petrol		20,593	17,226	10,355	7,868	5,411
Electricity		645	292	71	-	-
CNG		-	-	-	-	1
	TOTAL	840,662	878,646	793,125	797,345	761,320

TOTAL (offices and warehouses + transportation) 1,313,427 1,341,411 1,319,020 1,370,633 1,242,894

Energy consumption (by source) [GJ]	2024	2023	2022	2021	2020
Renewable (own)*	6,090	5,020	2,019	-	-
Total production	14,208	12,622	2,447	-	-
Electricity sold back to the grid	8,118	7,602	428	-	-
Renewable (other)	295,019	192,849	210,553	154,453	24,327
Total renewable (own + other)	301,110	197,869	212,572	154,453	24,327
Non-renewable	1,012,318	1,143,542	1,106,448	1,216,180	1,218,567
TOTAL	1,313,427	1,341,411	1,319,020	1,370,633	1,242,894

<sup>\*</sup> Renewable (own) = Total production - Electricity sold back to the grid

Renewable energy ratio (%) 2024 2023 2022 2021 2020 Renewable (own) 0.46% 0.37% 0.15% 0% 0% Renewable (other) 22.46% 14.38% 15.96% 11.27% 1.96% 98.04% Non-renewable 77.08% 85.25% 83.89% 88.73% TOTAL 100% 100% 100% 100% 100%

GRI 302-1

<sup>\*</sup>There is no steam consumption

### **ENVIRONMENTAL PERFORMANCE**

#### Energy consumption within the organization (by type)

302-1

Electricity consumption - offices and warehouses	2024	2023	2022	2021	2020
Total electricity [MWh]	81,318.18	76,207.36	79,588.10	80,459.30	73,632.30
Green electricity [MWh]	76,652.52	52,585.95	58,480.24	42,903.55	6,757.55
Green electricity (own production - PV)[MWh]	1,691.60	1,394.49	560.88	-	-
Total production	3,946.60	3,506	679.88	-	-
Electricity sold back to the grid	2,255	2,112	119	-	-
Green electricity ratio	96.3%	70.8%	74.2%	53.3%	9.2%

<sup>\*</sup> Green electricity (own production - PV)[MWh] = Total production - Electricity sold back to the grid

#### **Energy consumption outside the organization**

302-2

Energy consumption outside the organization	2024	2023	2022	2021	2020
Well-to-Wheel (WTW) energy subcontractors	8,479,365	8,163,169	8,559,296	8,242,869	7,839,152
Well-to-Tank(WTT) energy sources for own activities	217,476	215,700	196,579	197,885	189,309
Tank-to-Wheel (TTW) energy sources in downstream leased assets	2,768	-	-	-	-

101AL(WELL-10-WHEEL) 8,699,609 8,578,869 8,755,875 8,440,754 8	TOTAL (WELL-TO-WHEEL)	8,699,609	8,378,869	8,755,875	8,440,754	8,028,461
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#### **Energy intensity**

302-3

Offices and warehouses	2024	2023	2022	2021	2020
Energy intensity within organization [MJ/m²]*	241	255	309	356	303
Transportation	2024	2023	2022	2021	2020
Well-to-Wheel (WTW) energy intensity [MJ/tkm]**	1.397	1.414	1.416	1.417	1.510

<sup>\*</sup> Electricity, Natural gas, Heat, Burning oil, Propane, Diesel, LPG, Electricity (PV), Petrol

GRI 302-1; GRI 302-2; GRI 302-3

<sup>\*\*</sup> Diesel, LNG, Electricity

### **ENVIRONMENTAL PERFORMANCE**

### Greenhouse gas emissions [tCO<sub>2</sub>e]

Market-	based approach	2024	4	2023	•	2022		2021	l	2020	1
305-1	Scope 1	68,417	7.63%	72,446	8.25%	68,979	7.63%	71,894	8.24%	66,446	8.06%
	Fuels	65,996	7.35%	69,991	7.97%	66,433	7.35%	69,101	7.92%	62,928	7.63%
	Diesel	54,666	6.09%	58,152	6.62%	54,790	6.06%	52,039	6.08%	50,269	6.10%
	Petrol	1,471	0.16%	1,277	0.15%	762	0.08%	557	0.06%	383	0.05%
	LNG	216	0.02%	719	0.08%	1,303	0.14%	962	0.11%	1,280	0.16%
	Natural gas	8,772	0.98%	8,978	1.02%	10,513	1.16%	13,953	1.60%	10,278	1.25%
	Burning oil	233	0.03%	261	0.03%	219	0.02%	350	0.04%	398	0.05%
	Other (LPG, Propane, AdBlue, CNG)	348	0.04%	602	0.07%	534	0.06%	240	0.03%	321	0.04%
	Biodiesel HVO100	289	0.03%	3	0.00%	-	-	-	-	-	-
	Refrigerants	2,421	0.27%	2,454	0.28%	2,546	0.28%	2,793	0.32%	3,518	0.43%
305-1	Biogenic emissions - outside of scope	4,941	-	3,580	-	2,414	-	3,286	-	2,290	-
305-2	Scope 2	2,822	0.31%	13,901	1.58%	12,051	1.33%	15,432	1.77%	44,013	5.94%
	Purchased electricity	1,750	0.19%	12,727	1.45%	10,709	1.18%	14,025	1.61%	42,857	5.20%
	Purchased heat	1,072	0.12%	1,174	0.13%	1,342	0.15%	1,407	0.16%	1,156	0.14%
	Scope 1+ Scope 2	71,239	7.94%	86,347	9.83%	81,030	9.4%	87,326	10.01%	110,459	13.40%
	CO <sub>2</sub> reduction (reporting year vs. 2020 baseline)	35.51%	-	21.83%	-	26.64%	-	20.94%	-	-	-
305-3	Scope 3	826,205	92.06%	791,732	90.17%	823,293	91.04%	785,487	89.99%	713,755	86.60%
	Category 1 - Purchased goods and services	31,088	3.46%	28,945	3.30%	25,777	2.85%	29,115	3.34%	24,620	2.99%
	Category 2 - Capital goods	78,157	8.71%	58,489	6.66%	32,419	3.58%	25,628	2.94%	17,770	2.16%
	Category 3 - Fuel- and energy-related activities	21,648	2.41%	25,110	2.86%	23,564	2.61%	28,567	3.27%	25,391	3.08%
	Category 4 - Upstream transportation and distribution	674,656	75.18%	658,533	75.00%	720,945	79.72%	681,710	78.10%	625,506	75.89%
	Category 6 - Business travel	248	0.03%	255	0.03%	188	0.02%	66	0.01%	68	0.01%
	Category 7 - Employee commuting	20,400	2.27%	20,400	2.32%	20,400	2.26%	20,400	2.34%	20,400	2.48%
	Category 13 - Downstream Leased Assets	8	0.001%	-	-	-	-	-	-	-	-
305-3	Biogenic emissions (from category 4) - outside of scope	30,926	-	25,225	-	21,050	-	25,570	-	17,881	-
	TOTAL	897,444	100,00%	878,078	100,00%	904,323	100,00%	872,813	100,00%	824,214	100,00%
	Carbon insetting credits (emission reduction achieved via fuel switch with biodiesel within road transportation)	-	-	-50	-	0	-	0	-	0	-

GRI 305-1; GRI 305-2; GRI 305-3

### **ENVIRONMENTAL PERFORMANCE**

### Greenhouse gas emissions [tCO,e]

Market-based approach	2024	2023	2022	2021	2020
Scope 1	68,417	72,446	68,979	71,894	66,446
Offices and warehouses	11,443	11,841	13,322	16,917	12,803
Owned truck fleet	51,957	51,938	51,494	51,205	50,080
Passenger fleet	5,017	5,071	4,162	3,772	3,563
Scope 2	2,822	13,901	12,051	15,432	44,013
Offices and warehouses	2,757	13,872	12,042	15,432	44,013
Passenger fleet	65	28	9	-	-
Scope 3	826,205	791,732	823,293	785,487	713,755
Road freight (subcon. fleet)	624,222	600,942	630,106	606,229	576,506
Air transport	27,281	11,848	39,253	16,378	11,346
Sea transport	23,025	45,542	51,147	58,951	37,500
Rail transport	129	202	439	152	154
Business trips	248	255	188	66	68
Other	151,300	132,943	102,160	103,711	88,181
TOTAL	897,444	878,078	904,323	872,813	824,214

### Location-based approach [tC0,e]

305-2

	2024	2023	2022	2021	2020
Scope 1	68,417	72,446	68,979	71,894	66,446
Scope 2	43,640	45,506	42,536	40,000	38,186
Scope 3	837,237	799,505	831,856	789,417	713,960
TOTAL	949,294	917,457	943,372	901,311	818,592

### **Emissions intensity**

305-4

	2024	2023	2022	2021	2020
Transport GHG emissions intensity [gCO <sub>2</sub> e/tkm]	102.6	104.0* 99.9**	104.3	104.3	111.1
Warehouse and offices GHG emissions intensity [kgCO <sub>2</sub> e/m²]	7.2	14.1	14.9	20.1	35.8

<sup>\*</sup> Emission factor based on GLEC/ecoinvent 3.9.1

### **Total water consumption**

303-5

	2024	2023
Total water consumption from	170.85	176.19
all areas [megaliters]		

#### **Waste generated**

306-3

Weight of waste generated, by type [tonnes]	2024	2023
Hazardous	206.38	285.51
Non-hazardous	11,673.86	10,884.05
Total weight of waste generated	11,880.24	11,169.56
Total weight of segregated waste	11,333.47	10,495.26
Share of segregated waste [ % ]	95%	94%

GRI 305-2; GRI 305-4

<sup>\*\*</sup> Emission factor based on EN 16258

### **SOCIAL PERFORMANCE**

GRI 2-7	TOTAL NUMBER OF EMPLOYEES (BY GENDER)	2024				2023		2022			
		TOTAL	Male	Female	TOTAL	Male	Female	TOTAL	Male	Female	
	Total number of employees [head count]	12,222	7,911	4,311	11,845	7,683	4,162	11,983	7,735	4,248	
	Number of permanent employees [head count]	9,973	6,375	3,598	9,837	6,291	3,546	9,727	6,219	3,508	
	Number of temporary employees [head count]	2,249	1,536	713	2,008	1,392	616	2,256	1,516	740	
	Number of full-time employees [head count]	11,098	7,253	3,845	10,980	7,220	3,760	11,757	7,607	4,150	
	Number of part-time employees [head count]	1,124	658	466	865	463	402	226	128	98	

GRI 2-7	TOTAL NUMBER OF EMPLOYEES (BY REGION*)		2024													
			Poland			Germany	Austria		The Czech Republic		c Italy		The Netherlands		Other countries	
		TOTAL	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
	Total number of employees [head count]	12,222	3,771	2,231	2,073	728	398	168	445	341	143	116	192	75	889	652
	Number of permanent employees [head count]	9,973	2,633	1,699	1,810	637	398	168	368	278	142	114	148	59	876	643
	Number of temporary employees [head count]	2,249	1,138	532	263	91	-	-	77	63	1	2	44	16	13	9
	Number of full-time employees [head count]	11,098	3,611	2,165	1,694	464	366	129	441	319	123	92	177	54	841	622
	Number of part-time employees [head count]	1,124	160	66	379	264	32	39	4	22	20	24	15	21	48	30

<sup>\*</sup> Country breakdown adopted in compliance with the financial statements.

GRI 2-7	TOTAL NUMBER OF EMPLOYEES (BY REGION*)		2023													
				Poland		Germany		Austria	The Czec	ch Republic		Italy	The N	etherlands	Other countries	
		TOTAL	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
	Total number of employees [head count]	11,845	3,548	2,113	2,146	736	385	159	441	332	137	116	223	82	803	624
	Number of permanent employees [head count]	9,837	2,571	1,661	1,898	655	385	159	362	284	136	113	144	55	795	619
	Number of temporary employees [head count]	2,008	977	452	248	81	-	-	79	48	1	3	79	27	8	5
	Number of full-time employees [head count]	10,980	3,535	2,096	1,781	485	351	118	441	311	126	100	210	53	776	597
	Number of part-time employees [head count]	865	13	17	365	251	34	41	-	21	11	16	13	29	27	27

<sup>\*</sup> Country breakdown adopted in compliance with the financial statements.

GRI 2-7

### **SOCIAL PERFORMANCE**

GRI 405-1	Diversity			2024			2023					
		TOTAL	Male	%	Female	%	TOTAL	Male	%	Female	%	
	Supervisory Board*	4	3	75%	1	25%	3	3	100%	-	0%	
	Under 30	-	-	-	-	-	-	-		-		
	30-50	2	1	25%	1	25%	-	-		-		
	Over 50	2	2	50%	-	-	3	3	100%	-		
	All managerial position	1,929	1,278	66.25%	651	33.75%	1,841	1,251	67.95%	590	32.05%	
	Under 30	148	106	5.5%	42	2.2%	121	88	4.8%	33	1.8%	
	30-50	1,425	917	47.5%	508	26.3%	1,384	905	49.2%	479	26.0%	
	Over 50	356	255	13.2%	101	5.2%	336	258	14.0%	78	4.2%	
	Statutory Board of Raben Group N.V.	3	2	66.7%	1	33.3%	3	2	66.7%	1	33.3%	
	Under 30	-	-	-	-	-	-	-		-		
	30-50	2	1	33.3%	1	33.3%	2	1	33.3%	1	33.3%	
	Over 50	1	1	33.3%	-	-	1	1	33.3%	-		
	Raben Group Board	5	3	60.0%	2	40.0%	5	3	60.0%	2	40.0%	
	Under 30	-	-	-	-	-	-	-		-		
	30-50	3	1	20.0%	2	40.0%	3	1	20.0%	2	40.0%	
	Over 50	2	2	40.0%	-	-	2	2	40.0%		-	

<sup>\*</sup>Supervisory Board Members and self-employed are not included in the all managerial position.

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### **SOCIAL PERFORMANCE**

GRI 405-1	Employees (by the area of operations, gender and age)	2024								
		TOTAL	%	Male	%	Female	%			
	Total number of employees	12,222	100%	7,911	64.7%	4,311	35.3%			
	Number of white collar employees	6,901	56.5%	3,300	47.8%	3,601	52.2%			
	Under 30	1,597	13.1%	779	11.3%	818	11.9%			
	30-50	4,250	34.8%	1,945	28.2%	2,305	33.4%			
	Over 50	1,054	8.6%	576	8.3%	478	6.9%			
	Number of blue collar employees	5,321	43.5%	4,611	86.7%	710	13.3%			
	Under 30	1,148	9.4%	965	18.1%	183	3.4%			
	30-50	2,707	22.1%	2,354	44.2%	353	6.6%			
	Over 50	1,466	12.0%	1,292	24.3%	174	3.3%			

GRI 405-1	Employees (by the area of operations, gender and age)	2023								
		TOTAL	%	Male	%	Female	%			
	Total number of employees	11,845	100%	7,683	64.9%	4,162	35.1%			
	Number of white collar employees	6,652	56.2%	3,151	47.4%	3,501	52.6%			
	Under 30	1,485	12.5%	718	10.79%	767	11.5%			
	30-50	4,193	35.4%	1,889	28.4%	2,304	34.6%			
	Over 50	974	8.2%	544	8.2%	430	6.5%			
	Number of blue collar employees	5,193	43.8%	4,532	87.3%	661	12.7%			
	Under 30	1,104	9.3%	952	18.3%	152	2.9%			
	30-50	2,674	22.6%	2,338	45.0%	336	6.5%			
	Over 50	1,415	11.9%	1,242	23.9%	173	3.3%			

GRI 405-1

### **SOCIAL PERFORMANCE**

GRI 405-1	Employees (by the area of operations, gender and age)	2022									
		TOTAL	%	Male	%	Female	%				
	Total number of employees	11,983	100.0%	7,735	64.5%	4,248	35.5%				
	Number of white collar employees	6,791	56.7%	3,219	47.4%	3,572	52.6%				
	Under 30	1,616	13.5%	743	10.9%	873	12.9%				
	30-50	4,218	35.2%	1,933	28.5%	2,285	33.6%				
	Over 50	957	8.0%	543	8.0%	414	6.1%				
	Number of blue collar employees	5,192	43.3%	4,516	87.0%	676	13.0%				
	Under 30	1,138	9.5%	972	18.7%	166	3.2%				
	30-50	2,650	22.1%	2,308	44.5%	342	6.6%				
	Over 50	1,404	11.7%	1,236	23.8%	168	3.2%				

GRI 405-1

#### **SOCIAL PERFORMANCE**

Total number of external workers	2024		2023	3	2022			
	Number of companies [GRI 2-6]	Number of workers [GRI 2-8]	Number of companies [GRI 2-6]	Number of workers [GRI 2-8]	Number of companies [GRI 2-6]	Number of workers [GRI 2-8]		
Self-employed	-	44	-	45	-	33		
Interns/apprentices	-	302	-	295	-	258		
Transport subcontractors**	3,403	11562***	2,449	8,002***	2,276	9,295***		
Part-time job agencies****	143	2,011	122	1,751	142	1,784		

GRI 2-8

<sup>\*</sup> The breakdown of external workers into drivers and warehouse workers, applies to the largest group of our subcontractors.

<sup>\*\*</sup> Transport subcontractors – companies: based on the real trips carried out by regular carriers in Q4 2024. Data from Raben Transport and Raben Ukraine based on financial data.

Transport subcontractors – drivers: drivers of regular carriers.

<sup>\*\*\*</sup> The number of drivers among providers is measured in a head count. Where direct data is not available, we count drivers according to the number of trucks.

<sup>\*\*\*\*</sup> Part-time agencies reported as of 31.12.2024. External warehouse workers are expressed in FTE. Number of hours worked as of 31.12.2024.

#### **SOCIAL PERFORMANCE**

GRI 401-1	New hires and exits (by age group and gender)		2024				2023				2022			
		Male	%	Female	%	Male	%	Female	%	Male	%	Female	%	
	New hires	2,095	69.3%	926	30.7%	1,766	72.7%	664	27.3%	2,321	69.9%	1,002	30.1%	
	Under 30	844	27.9%	440	14.6%	739	30.4%	283	11.6%	948	28.5%	427	12.9%	
	30-50	988	32.7%	430	14.2%	822	33.8%	341	14.0%	1,088	32.7%	510	15.4%	
	Over 50	263	8.7%	56	1.9%	205	8.4%	40	1.6%	285	8.6%	65	2.0%	
	Employees who left	1,793	70.6%	748	29.4%	1,787	70.9%	735	29.1%	1,895	69.0%	853	31.0%	
	Under 30	567	22.3%	230	9.0%	558	22.1%	218	8.6%	649	23.6%	256	9.3%	
	30-50	914	36.0%	432	17.0%	910	36.1%	439	17.4%	956	34.8%	483	17.6%	
	Over 50	312	12.3%	86	3.4%	319	12.6%	78	3.1%	290	10.6%	114	4.2%	

Employee figures are presented on a consolidated basis. Due to the scale of the business, presenting the ratio by region is currently not available.

Breakdown by major regions will be added in subsequent reporting periods.

GRI 401-1 Employees turnove	r ratio (by gender and age)		2024		2023		2022		
		Male	Female	Male	Female	Male	Female		
Employees turnover ra	atio	23.0%	17.6%	23.3%	17.7%	24.5%	20.1%		
Under 30		35.1%	25.4%	33.4%	23.7%	37.8%	24.6%		
30-50		21.4%	16.2%	21.5%	16.6%	22.5%	18.4%		
Over 50		16.4%	16.4% 12.9%		12.9%	16.3%	19.6%		
Total turnover ratio			21.1%		21.3%	22.9%			

GRI 401-1

#### **SOCIAL PERFORMANCE**

GRI 403-8 Worke	ers covered by OHS management system	2024	•	202		2022		
		No.	%	No.	%	No.	%	
Employ	oyees covered by OHS management system (internal)	12,202*	99.8%	11,845	100%	11,983	100%	
Employ	oyees covered by OHS management system (certified)	7,733	63%	8,991	76%	5,222	44%	

All external workers are covered by the OHS management system. Total number of employees covered by the certified system is estimated based on the average number of employees in locations with a certified OHS management system.

OHS management system has been certified in 60% of the locations (depots). As external workers are not assigned to a specific location, we are not able to disclose the number and percentage of external workers covered by such system. Total number of employees covered by the certified system is estimated based on the average number of employees in locations with a certified ISO standards.

\* The number of employees covered by the internal OHS management system excludes 20 employees from smaller companies in Germany. These companies fully comply with all legal requirements; however, due to their size, only basic OHS requirements are implemented, and full application of the internal management system is not required.

GRI 403-9 <b>Work-r</b>	related injuries	2024		202	3	2022		
		Employees	External workers	Employees	External workers	Employees	External workers	
Total nur	umber of injuries	191	39	164	11	166	9	
Total nur	umber of fatalities	-	***	-	-	-	1	
Total nur	umber of high-consequence injuries	-	-	-	-	3	-	
Total nur	umber of hours worked	19,291,481	4,039,479**	18,847,680	3,516,755*	19,326,384	3,900,492	
High-cor	onsequences injuries frequency rate	-	0	-	-			
All injuri	ries frequency rate (AIFR)	9,90	9,65	8,70	3,13	8,95	2,82	
			All drivers**		All drivers**			
Number	r of traffic accidents caused by drivers	0	33	0	13	0	0	
Number	r of fatalities among drivers	0	1	0	2	-	-	
Number	r of kilometers driven	0	920 246 416,97	0	741 045 628,85	0	0	
Rate of f	fatalities among drivers per 1,000,000 km	0	0,0011	0	0,0027	-	0,0015	
Rate of r	road incidents per 1,000,000 km	0	0,036	0	0,018	5,4	0,05	

<sup>\*</sup> Total number of hours worked for external workers reported only for warehouse workers.

The main types of work-related injury in 2024 (employees and external workers): cut/lacerations, bruising, fractures strains and sprains, crushes. On roads the main causes of injuries were collisions front to rear and front to front, no collision overturning. In 2024, no cases of work-related ill health were reported (cases of work-related ill are reported based on local regulations; identification of work-related ill is based on cases officially reported and accepted by relevant health authorities).

GRI 403-8; GRI 403-9; GRI 403-10

<sup>\*\*</sup> Drivers employed by Raben Group companies and subcontractors.

<sup>\*\*\*</sup> Excluding fatalities among external drivers.

### **SOCIAL PERFORMANCE**

GRI 404-3	Percentage of employees receiving regular performance and career development reviews	2024		2023			2022			
		TOTAL	Male	Female	TOTAL	Male	Female	TOTAL	Male	Female
								63%	61%	67%
	White collars	54%	55%	54%	57%	58%	56%	68%	67%	68%
	Blue collars	62%	61%	70%	48%	46%	57%	57%	56%	61%

In 2023, the calculation of the indicator has been changed. Due to the differences in the approach to the annual performance and career development reviews process for white collars, the percentage is presented separately for each group. It is not possible to consolidate the indicator.

GRI 404-1	Training and development [h/per year and per employee]	2024		2023			2022			
		TOTAL	Male	Female	TOTAL	Male	Female	TOTAL	Male	Female
		11.2	9.8	13.7	9.3	8.4	11	9.6	10.8	7.5
	White collars	14.6	14.1	15.1	11.6	11.2	11.9	9.9	11.9	8.1
	Blue collars	6.6	6.7	6.3	6.4	6.4	6.5	9.3	9.9	4.7

GRI 2-30 Collective bargaining agreement	2024	2023	2022
Percentage of total employees covered by collective bargaining	19.3%	21.4%	21%

GRI 2-30; GRI 404-1; GRI 404-3

### **GOVERNANCE PERFORMANCE**

		2024		2023	
		Registered	Confirmed	Registered	Confirmed
GRI 2-16	Total number of critical concerns (including corruption, data leakage, fraud, etc.)	16*	3	24*	22
	Total number of data leakage	4	3	2	2
GRI 2-5-3	Total number of anti-corruption incidents	5	-	1	-
	* Total number of confirmed incidents in which employees were dismissed or disciplined for corruption	5	-	1	-
	** Total number of confirmed incidents when contracts with business partners were terminated or not renewed due to violations related to corruption.	5	-	-	-
	Other	7	-		
GRI 418-1	Total number of substantiated complaints received concerning breaches of customer privacy	-	-	-	-
	* complaints received from outside parties and substantiated by the organization	-	-	3	3
	** complaints from regulatory bodies	-	-	-	-
GRI 418-1	Total number of identified leaks, thefts, or losses of customer data	2	2	3	3
Own	Total number of other non-customer-related data leaks	-	-	14	14
GRI 2-27	Total number of significant instances of non-compliance with laws and regulations during the reporting period	-	-	-	-
	* instances for which fines were incurred	-	-	-	-
	** instances for which non-monetary sanctions were incurred	-	-	-	-
				-	-
GRI 2-27	Total number and the monetary value of fines for instances of noncompliance with laws and regulations that were paid during the reporting period	-	-	-	-
	* fines for instances of non-compliance with laws and regulations that occurred in the current reporting period	-	-	-	-
	** fines for instances of non-compliance with laws and regulations that occurred in previous reporting periods	-	-	-	-

The data prepared based on statements of members of the board (from all companies), forenstic cases registered, register of personal data register

GRI 2-16; GRI 2-27; GRI 205-3; GRI 206-1; GRI 406-1

<sup>\*</sup> Including GRI 418-1

#### **GOVERNANCE PERFORMANCE**

GRI 2-16 Group locations certification coverage	2024 by number of employees in depots	2024 by number of depots	2023	2022
ISO 9001	82%	84%	91%	79%
ISO 27001	22%	23%		
ISO 14001	72%	63%	80%	60%
ISO 45001	63%	60%	76%	37%
ISO 50001	19%	21%	24%	20%
ISO 22000	7%	6%	6%	5%

Total number of employees covered by the certified system is estimated based on the average number of employees in locations with a certified ISO standards. A depot is a location or facility within Raben Group used for operational purposes, including transport and logistics activities. Depots comply with applicable legal requirements and may include offices and warehouses.

There were no incident resulting in legal actions for anti competitive behavior, anti-trust, and monopoly practices.

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